

CELENIO Top Connect floating installation

Manufacturer's warranty.

Warranty (as per January 1st, 2015):

- Hamberger Flooring GmbH & Co. KG as the manufacturer of CELENIO warrants the break resistance of the CELENIO panel for 15 years in accordance with the requirements of the impact test pursuant to European Standard 438-2, 12 (Evaluation of the behaviour when subjected to impact from a large steel ball dropped on the surface [falling-ball test]).
- No warranty is provided for damage due to abuse, misuse, accidents, insect infestation or force majeure, and damage arising from other circumstances not common in residential applications. Further, this warranty does not extend to purely visual impairments such as dents, gaps, colour variances due to light, deformations caused by seasonal or climatic conditions, or wear of the surface finish. Damage arising from improper installation, care, cleaning or maintenance of the surface finish, mechanical or chemical damage or damage due to the influence of moisture are also excluded from coverage under this warranty.
- No other warranties, express or implied, are provided other than those stated herein. Warranty coverage is subject to the Manufacturer's Warranty in the version effective at the time of purchase.

Scope:

- The warranty applies to grade-one products and exclusively to the use in the application areas described above, under the climatic conditions stipulated in this warranty. CELENIO can be used in all headed and well-ventilated indoor residential applications with a room temperature of 18° C to 22° C (64° F to 72° F) at a relative humidity of 40% to 65%.
- CELENIO Top Connect is not suitable for installation in wet areas such as bathrooms or saunas. Standing water must be avoided.
- When installing CELENIO Top Connect special installation instructions provided by the Hamberger technical service department (AWT) must be used. Specifications herein are binding.
- The warranty covers all above mentioned products which were installed in the following project after the 1st of January 2015. In the USA and Canada special warranty terms and conditions apply. This Manufacturer's Warranty is not applicable in those countries.
- This warranty does not act to limit any statutory rights of the consumer. This warranty is effective in addition to the statutory warranty of quality and all other rights the buyer is provided with by law, including the rights of the buyer with regard to the seller.

Warranty Terms and Conditions:

The assertion of this warranty is subject to compliance with the following terms and conditions:

- **Proper installation**
Please read our installation instructions carefully from beginning to end before installing the floor and strictly follow their directions. Installation instructions are included with every second original carton of CELENIO and are also available on the Internet at www.haro.com. If the laying instructions are missing and/or incomplete, the warrantee is obliged to request the installation information from the HARO dealer/point of purchase concerned or directly at Hamberger Flooring before starting to install the floor. In particular, please comply exactly with the notes on checking the subfloor for moisture and on laying the floor over underfloor heating. To ensure proper installation, it is recommended to use only original CELENIO installation accessories. **Improper installation will invalidate this Manufacturer's Warranty!**

- **Proper cleaning and care**

Important notes on optimum cleaning and care are included with every original carton of CELENIO and are also available on the Internet at www.haro.com. To ensure proper care, it is recommended to use only clean & green natural. **This Manufacturer's Warranty will only apply if the CELENIO floor has been properly cleaned and cared for.**

Services under this Warranty:

- This warranty is effective **in addition** to the statutory warranty of quality and all other rights the buyer is provided with by law, including the rights of the buyer with regard to the seller.
- If all CELENIO floor boards have been inspected for any visible material defects prior to installation, defective floor boards will be replaced free of charge. Warranty claims cannot be accepted for defective floor boards that have been installed. This warranty does not extend to damage caused by third parties (e.g. transport damage).
- If a defect in accordance with this warranty has only become apparent after installation, Hamberger, at its option, reserves the right on acceptance of the warranty claim to carry out a detailed repair of the defective areas or to supply the dealer/point of purchase concerned with replacement material free of charge.
- If the defective product is no longer available, Hamberger will provide replacement material of equal value from the current CELENIO range.
- No warranty service shall in any event act to extend the warranty period. The commencement of negotiations between the manufacturer and the customer concerning the clarification of a product defect shall in no event be deemed an acknowledgement of a legal obligation. The buyer is not granted any further rights, claims or demands. In particular, the costs of removing and reinstalling CELENIO or single floor boards or of refinishing the floor for the purpose of maintaining the surface finish as well as other incidentals are excluded.
- Hamberger Flooring GmbH reserves the right to perform the warranty services step by step against return of the replaced material.
- The warranty services are limited to the services specified in this warranty. The statutory rights of the buyer are not affected by the terms of this warranty.

Handling of Warranty Claims:

- Any damage must be reported in writing within 30 days of occurrence to the dealer/point of purchase. If the CELENIO dealer no longer exists, the damage can be reported in writing directly to Hamberger Flooring GmbH & Co. KG, Postfach 10 03 53, 83003 Rosenheim, Germany. Please fill in the service report form and enclose a photo of the damaged CELENIO surface and the original purchase invoice.
- Hamberger reserves the right to inspect the damage on site after agreement on a reasonable inspection date in order to verify compliance with the warranty terms and conditions.